



This product is customized for the customer, not for sale



**Finehope**

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2003 年，公司通过 ISO 9001 质量管理体系认证。

#### IATF16949 认证：

2021 年，公司通过 IATF16949 质量管理体系认证。该认证是国际汽车行业的质量标准，要求企业建立完善的质量管理体系，确保产品质量稳定可靠。公司通过该认证，表明其质量管理体系符合国际先进水平，能够有效提升产品质量和客户满意度。

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## Our Advantages



2002 年，公司通过 ISO 9001 质量管理体系认证。该认证是国际通用的质量管理体系标准，要求企业建立完善的质量管理体系，确保产品质量稳定可靠。公司通过该认证，表明其质量管理体系符合国际先进水平，能够有效提升产品质量和客户满意度。

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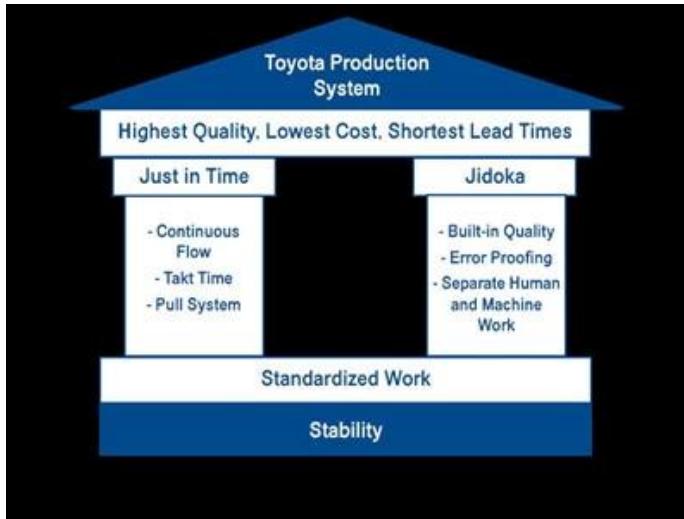
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Toyota Production System (TPS) is a manufacturing system that aims to achieve the highest quality, lowest cost, and shortest lead times. It is based on three main pillars: Just in Time (JIT), Jidoka, and Standardized Work. JIT focuses on continuous flow, takt time, and a pull system. Jidoka focuses on built-in quality, error proofing, and separating human and machine work. Standardized Work is the foundation of the system, ensuring stability and consistency in the production process.

The S.M.A.R.T. goal formula is a framework for setting effective goals. It consists of five criteria: Specific, Measurable, Attainable, Relevant, and Time-bound. Each criterion provides a clear guideline for how to define and achieve a goal. For example, a specific goal would be to increase production efficiency by 10% within the next quarter.

## Famous customer

Cooperation experience

|                                                                                             |                                                                                                         |
|---------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| <p><b>Engineering Vehicle</b></p> <p>BOYD CORPORATION, TVH, AIXAM, Honeywell, TIGA, CAT</p> | <p><b>Medical Equipment</b></p> <p>Hill-Rom, INVACARE, MAQUET GETINGE GROUP, DrPosture, Ki Mobility</p> |
| <p><b>Baby Supplies</b></p> <p>Bumbo Nuby, bugabo, chicco, Hatch Baby, GRACO</p>            | <p><b>Fitness Equipment</b></p> <p>STAR TRAC, BOWFLEX, IB&amp;G BUILDING PRODUCTS, ergoDRIVEN, nuva</p> |
|                                                                                             | <p><b>Other</b></p> <p>PANDORA, CubeFit, Knoll</p>                                                      |

Customer list

### 1. Customer list

The customer list includes various companies and organizations that have cooperated with the company. These include engineering and vehicle manufacturers, medical equipment suppliers, baby supply companies, fitness equipment providers, and other businesses. The list is categorized to show the diverse range of industries and sectors that the company serves.

FIAT, TVH, STIGA 係 獲 准 在 港 發 售 之 最 新 12 匹 馬 力 割 草 機 及 吹 風 機 係 由 意 國 著 名 廠 家 所 製 造 之 最 佳 工 具 也 凡 欲 購 買 者 請 向 各 經 理 處 洽 詢 可 也

**2.** □□□□□□ □□ □□□□□ □□ □□□□ □□□□□ □□□?

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3.  $\square\square\square\square\square\square$   $\square$   $\square\square\square\square$   $\square\square\square\square\square\square\square$   $\square$   $\square\square\square$   $\square\square\square$   $\square\square\square$   $\square\square\square$ ?

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## About us









## Our Certification



公司荣获 2019-2020 年度 厦门市成长型中小微企业

公司于 2019 年 12 月 20 日荣获 2019-2020 年度 厦门市成长型中小微企业 称号。该称号是厦门市工业和信息化局根据《厦门市成长型中小微企业认定办法》的规定，对公司进行认定后颁发的。该称号旨在表彰在厦门市成长型中小微企业中表现突出的企业，鼓励企业创新发展，提高核心竞争力。

公司荣获 2020-2022 年度 厦门市专精特新中小企业

公司于 2020 年 8 月 20 日荣获 2020-2022 年度 厦门市专精特新中小企业 称号。该称号是厦门市工业和信息化局根据《厦门市专精特新中小企业认定办法》的规定，对公司进行认定后颁发的。该称号旨在表彰在厦门市专精特新中小企业中表现突出的企业，鼓励企业创新发展，提高核心竞争力。

公司荣获 2019-2021 年度 厦门市科技小巨人领军企业

公司于 2019 年 12 月 20 日荣获 2019-2021 年度 厦门市科技小巨人领军企业 称号。该称号是厦门市工业和信息化局根据《厦门市科技小巨人领军企业认定办法》的规定，对公司进行认定后颁发的。该称号旨在表彰在厦门市科技小巨人领军企业中表现突出的企业，鼓励企业创新发展，提高核心竞争力。





公司荣获 2019-2020 年度厦门市成长型中小微企业

公司荣获 2020-2022 年度厦门市专精特新中小企业

公司荣获 2020 年度厦门市科技小巨人领军企业

公司于 2020 年 12 月 15 日通过福建省市场监督管理局颁发的 2018 年度福建省成长型中小微企业认定。公司于 2020 年 12 月 15 日通过福建省市场监督管理局颁发的 2020 年度福建省专精特新中小企业认定。公司于 2020 年 12 月 15 日通过福建省市场监督管理局颁发的 2020 年度福建省科技小巨人领军企业认定。公司于 2020 年 12 月 15 日通过福建省市场监督管理局颁发的 2020 年度福建省安全生产标准化二级企业认定。

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公司荣获福建省排污许可证

公司荣获 Verified Supplier Certificate

2007 年，中國政府對西藏問題採取了強硬立場，並表示將採取一切必要措施，維護國家主權和領土完整。中國政府強調，西藏是中國的一部分，任何分裂國家的企圖都是不可接受的。同時，中國政府也表示，將致力於促進西藏的經濟發展和社會進步，提高西藏人民的生活水平。

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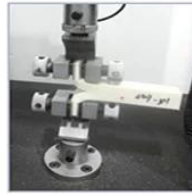
## Quality Assurance



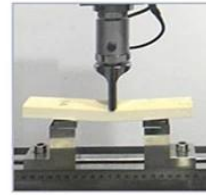
UNIVERSAL TESTING MACHINE(UTM)



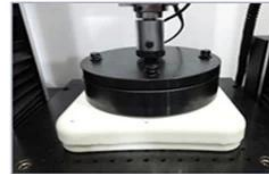
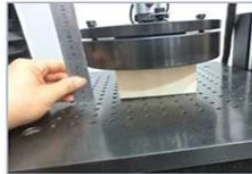
Tensile Test



Tear Resistance Test

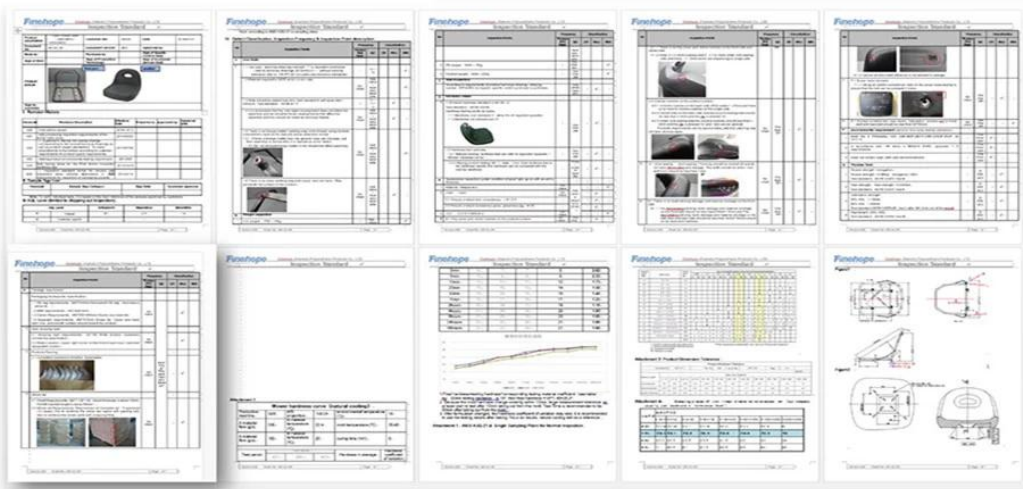


Compressive Strength



Indentation Force Deflection

## INSPECTION STANDARD



## MATERIAL PERFORMANCE TEST REPORT



|                        |                               |                                     |                                  |
|------------------------|-------------------------------|-------------------------------------|----------------------------------|
| <b>Customer</b>        |                               |                                     |                                  |
| <b>Location</b>        | New Zealand                   |                                     |                                  |
| <b>Customer Code</b>   | G1019                         |                                     |                                  |
| <b>Risk Assessment</b> |                               |                                     |                                  |
| <b>New:</b>            | Site <input type="checkbox"/> | Technology <input type="checkbox"/> | Process <input type="checkbox"/> |
| <b>Other Risks</b>     | <input type="checkbox"/>      |                                     |                                  |

|                          |            |  |  |
|--------------------------|------------|--|--|
| <b>Project</b>           |            |  |  |
| <b>Finehope Contact</b>  | Wendy Yang |  |  |
| <b>Part No.</b>          |            |  |  |
| <b>Part Name</b>         | G1019Y04   |  |  |
| <b>Change Level/Date</b> |            |  |  |
| <b>User Plant(s)</b>     | Finehope   |  |  |

| Core Team Members | Company/Title   | Phone/Fax/E-Mail   |
|-------------------|-----------------|--------------------|
| Tiger Xu          | G.M.            |                    |
| Yibin Lim         | Vice G.M.       |                    |
| Cindy Wu          | Sales Manager   | cindy@finehope.com |
| Liangquan Wan     | Project Manager |                    |
| Wendy Yang        | Sales           | wendy@finehope.com |

| Build Level                    | Material Required Date | Quantity | No. Concurrent |        |
|--------------------------------|------------------------|----------|----------------|--------|
|                                |                        |          | SRCs           | Majors |
| Product Design and Development | 21-Jun-21              | 10       |                |        |
| Product and Process Validation | 25-Jun-21              | 15       |                |        |
|                                |                        |          |                |        |
|                                |                        |          |                |        |

| APQP Deliverable                                                      | Finehope APQP Reference Only | G<br>Y<br>R | Project Need Date | Supplier Timing Date | Actual Closure Date | Supplier Lead Resp Initials | Finehope Acceptance Complete | Remarks or Assistance Required |
|-----------------------------------------------------------------------|------------------------------|-------------|-------------------|----------------------|---------------------|-----------------------------|------------------------------|--------------------------------|
| <b>AIAG APQP Phase 2 - Product Design and Development</b>             |                              |             |                   |                      |                     |                             |                              |                                |
| 1. Project Timeline (Synchronized w/Production Time Plan)             | 2030                         | G           | 20-Jun-21         | 21-Jun-21            | 21-Jun-21           | 22-Jun-21                   | 23-Jun-21                    |                                |
| 2. Customer Inputs / Requirements                                     | 2030                         | G           | 23-Jun-21         | 24-Jun-21            | 24-Jun-21           | 25-Jun-21                   | 26-Jun-21                    |                                |
| 3. Warranty & Quality Mitigation Plan                                 | 2030                         | G           | 24-Jun-21         | 25-Jun-21            | 25-Jun-21           | 26-Jun-21                   | 27-Jun-21                    |                                |
| 4. Customer Specific Requirements                                     | 2030                         | G           | 25-Jun-21         | 26-Jun-21            | 26-Jun-21           | 27-Jun-21                   | 28-Jun-21                    |                                |
| 5. Design FMEA                                                        | 2080                         | G           | 26-Jun-21         | 27-Jun-21            | 27-Jun-21           | 28-Jun-21                   | 29-Jun-21                    |                                |
| 6. Preliminary Bill of Materials (BOM)                                | 2030                         | G           | 27-Jun-21         | 28-Jun-21            | 28-Jun-21           | 29-Jun-21                   | 30-Jun-21                    |                                |
| 7. Prototype Control Plans                                            | 2110                         | G           | 28-Jun-21         | 29-Jun-21            | 29-Jun-21           | 30-Jun-21                   | 1-Jul-21                     |                                |
| 8. Prototype Builds                                                   | 2110                         | G           | 29-Jun-21         | 30-Jun-21            | 30-Jun-21           | 1-Jul-21                    | 2-Jul-21                     |                                |
| 9. Design Verification Plan & Report (DVP&R)                          | 2120                         | G           | 30-Jun-21         | 1-Jul-21             | 1-Jul-21            | 2-Jul-21                    | 3-Jul-21                     |                                |
| 10. Design / Process Review                                           | 2130                         | G           | 1-Jul-21          | 2-Jul-21             | 2-Jul-21            | 3-Jul-21                    | 4-Jul-21                     |                                |
| 11. Team Feasibility Commitment                                       | 2130                         | G           | 2-Jul-21          | 3-Jul-21             | 3-Jul-21            | 4-Jul-21                    | 5-Jul-21                     |                                |
| 12. APQP Status Sub-Supplier                                          | 2130                         | G           | 3-Jul-21          | 4-Jul-21             | 4-Jul-21            | 5-Jul-21                    | 6-Jul-21                     |                                |
| 13. Production Drawing & Specifications                               | 2220                         | G           | 4-Jul-21          | 5-Jul-21             | 5-Jul-21            | 6-Jul-21                    | 7-Jul-21                     |                                |
| 14. Subcontractor Purchase Orders (Customer Tooling)                  | 2220                         | G           | 5-Jul-21          | 6-Jul-21             | 6-Jul-21            | 7-Jul-21                    | 8-Jul-21                     |                                |
| 15. Facilities, Equipment, Tools and Gages                            | 2260                         | G           | 6-Jul-21          | 7-Jul-21             | 7-Jul-21            | 8-Jul-21                    | 9-Jul-21                     |                                |
| <b>AIAG APQP Phase 3 - Process Design and Development</b>             |                              |             |                   |                      |                     |                             |                              |                                |
| 16. Product/Process and Quality System Review                         | 3030                         | G           | 9-Jul-21          | 10-Jul-21            | 10-Jul-21           | 10-Jul-21                   | 11-Jul-21                    |                                |
| 17. Manufacturing Process Flow Chart                                  | 3040                         | G           | 11-Jul-21         | 12-Jul-21            | 12-Jul-21           | 12-Jul-21                   | 13-Jul-21                    |                                |
| 18. Process FMEA                                                      | 3100                         | G           | 13-Jul-21         | 14-Jul-21            | 14-Jul-21           | 14-Jul-21                   | 15-Jul-21                    |                                |
| 19. Pre-Launch Control Plan                                           | 3110                         | G           | 15-Jul-21         | 16-Jul-21            | 16-Jul-21           | 16-Jul-21                   | 17-Jul-21                    |                                |
| 20. Process Work Instructions                                         | 3120                         | G           | 17-Jul-21         | 18-Jul-21            | 18-Jul-21           | 18-Jul-21                   | 19-Jul-21                    |                                |
| 21. Measurement Systems Evaluation                                    | 3130                         | G           | 19-Jul-21         | 20-Jul-21            | 20-Jul-21           | 20-Jul-21                   | 21-Jul-21                    |                                |
| 22. Packaging Specifications & Approvals                              | 3160                         | G           | 21-Jul-21         | 22-Jul-21            | 22-Jul-21           | 22-Jul-21                   | 23-Jul-21                    |                                |
| 23. Manufacturing Team Training                                       | 3170                         | G           | 23-Jul-21         | 24-Jul-21            | 24-Jul-21           | 24-Jul-21                   | 25-Jul-21                    |                                |
| <b>AIAG APQP Phase 4 - Product and Process Validation</b>             |                              |             |                   |                      |                     |                             |                              |                                |
| 24. Subcontractor PPAP Approval                                       | 4005                         | G           | 9-Jul-21          | 10-Jul-21            | 10-Jul-21           | 10-Jul-21                   | 11-Jul-21                    |                                |
| 25. Production Control Plan                                           | 4008                         | G           | 11-Jul-21         | 12-Jul-21            | 12-Jul-21           | 12-Jul-21                   | 13-Jul-21                    |                                |
| 26. Production Readiness Review (PRR)                                 | 4009                         | G           | 13-Jul-21         | 14-Jul-21            | 14-Jul-21           | 14-Jul-21                   | 15-Jul-21                    |                                |
| 27. Production Trial Run (PTR)                                        | 4010                         | G           | 15-Jul-21         | 16-Jul-21            | 16-Jul-21           | 16-Jul-21                   | 17-Jul-21                    |                                |
| 28. Process Capability Studies                                        | 4030                         | G           | 17-Jul-21         | 18-Jul-21            | 18-Jul-21           | 18-Jul-21                   | 19-Jul-21                    |                                |
| 29. Production Validation Plan & Report (PV&R)                        | 4090                         | G           | 19-Jul-21         | 20-Jul-21            | 20-Jul-21           | 20-Jul-21                   | 21-Jul-21                    |                                |
| 30. Production Part Approval (PPAP)                                   | 4110                         | G           | 21-Jul-21         | 22-Jul-21            | 22-Jul-21           | 22-Jul-21                   | 23-Jul-21                    |                                |
| <b>AIAG APQP Phase 5 - Feedback, Assessment and Corrective Action</b> |                              |             |                   |                      |                     |                             |                              |                                |
| 31. Initial Production Shipment                                       | 5005                         | G           | 28-Jul-21         | 30-Jul-21            | 30-Jul-21           | 30-Jul-21                   | 31-Jul-21                    |                                |
| 32. Production Ramp-up Plan                                           | 5005                         | G           | 31-Jul-21         | 2-Aug-21             | 2-Aug-21            | 2-Aug-21                    | 3-Aug-21                     |                                |
| 33. Full Production Date                                              | 5005                         | G           | 5-Aug-21          | 7-Aug-21             | 7-Aug-21            | 7-Aug-21                    | 8-Aug-21                     |                                |
| 34. Conduct Lessons Learned                                           | 5005                         | G           | 8-Aug-21          | 10-Aug-21            | 10-Aug-21           | 10-Aug-21                   | 11-Aug-21                    |                                |

## Design Failure Mode and Effects Analysis

### (Design FMEA)

FMEA No.:  
DFMEA-001

Page: page 1, totally 3 pages

Made: Xiaodong Qiu

FMEA Date: Nov.10th.2015

Product Name: Injection moulding

Procedure responsible dept: Production Dept

Model year/vehicle types: CRV

Soybean Milk Maker

Important date: Nov.10th.2015

People participated: Develop dept:GaoLin Wei

Sales:Haiyan Wu

PC:Jiannan Yan

Technology Dept:Jianyu Zhou

Purchaser:Yuanyuan Gou

Production dept:Shuwen Dong

QC:Bingxiang Zheng

| procedure function requirements | Potential failure mode    | Potential effects analysis | severity (S) | grade | potential causes/mechanism of failure                                                                                                                                                       | frequency (O) | Current prevention process control                                                                       | Current detection process control | detection (D) | RPN | recommended measures                                                                                        | Responsibility and target completion date | Action Taken                                                                                | severity (S) | frequency (O) | difficult to check (D) | RPN |
|---------------------------------|---------------------------|----------------------------|--------------|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----------------------------------------------------------------------------------------------------------|-----------------------------------|---------------|-----|-------------------------------------------------------------------------------------------------------------|-------------------------------------------|---------------------------------------------------------------------------------------------|--------------|---------------|------------------------|-----|
| scaphus                         | size changes of handle    | handle cover fall off      | 6            | A     | PP size change                                                                                                                                                                              | 6             | By adjusting the product of the injection molding process, and measure or test the clasp of product size | measure and test product size     | 3             | 108 | Add the number of button bit in handle design, in order to keep the connection strength                     | Xiaodong Qiu 2015/08/25                   | By adjusting the product of the injection molding process, and measure or test product size | 6            | 1             | 1                      | 6   |
| scaphus                         | warping of scaphus handle | Poor appearance break      | 4            | C     | high handle wall                                                                                                                                                                            | 6             | Add the stiffener to handle wall to prevent deformation                                                  | measure and test product size     | 2             | 48  | If this problem appears, make improvement by adding the stiffener                                           | Xiaodong Qiu 2015/09/30                   | Add the stiffener to handle wall to prevent deformation                                     | 4            | 2             | 1                      | 8   |
| scaphus                         | Deformation of cup-mouth  | Micro switch without power | 8            | A     | PP material deformation, Resulting in a perpendicular direction to connect the cup and handle inward deformation, So that both sides of the bit, the micro switch column opposite sink, and | 3             | Adjust the injection molding process, to prevent extrusion                                               | measure and test cup-mouth size   | 3             | 72  | in the cup packing control the direction of the lateral dimension of no force, stipulate the way of packing | Xiaodong Qiu 2015/09/10                   | stipulate the cup use egg cell methods to put the packing which do not squeeze each other   | 8            | 1             | 3                      | 24  |

H-R-P-001-1

## Process Failure Mode and Effects Analysis

### (PFMEA)

#### 潜在失效模式及后果分析

FMEA No.FMEA20150325-01

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Maker:Wenhong-Huang

FMEA Date (Original):2015.03.25

Item:Welding Improvement

Process Responsibilities: Production welding group

Model year/project

Key Dates

| Item                     | Potential failure mode                                           | Potential consequences of failure modes                          | Severity | Grade | Potential causes of failure                                                             | Occurrence degree | Current process control and prevention                                                                                        | Current process control detection                                             | Detection rate | RPN | Suggest measures                                                                                                               | Responsibility and target completion date | Measure results | Severity | Incidence rate | Detection degree | RPN |
|--------------------------|------------------------------------------------------------------|------------------------------------------------------------------|----------|-------|-----------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|----------------|-----|--------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|-----------------|----------|----------------|------------------|-----|
| Request                  | Size/NG                                                          | Size/NG                                                          | 6        | B     | ● Staff negligence<br>● Failure for bad<br>● Failure for bad                            | 4                 | ● Make the operation standard book<br>● Make maintenance standards, regular maintenance<br>● Make the operation standard book | ● Visual inspection<br>● Finished 100% full inspection<br>● Visual inspection | 6              | 144 | ● Pre-service training of staff<br>● Regular maintenance<br>● Make inspection checklist for future                             |                                           |                 | 6        | 3              | 4                | 72  |
| Clamping is not in place | Welding error, leak welding, affect the assembly or use function | Welding error, leak welding, affect the assembly or use function | 8        | A     | ● Staff negligence<br>● Failure for bad<br>● Failure inaccurate<br>● Failure inaccurate | 4                 | ● Make the operation standard book<br>● Make maintenance standards, regular maintenance<br>● Regular checking of future       | Visual inspection                                                             | 6              | 192 | ● Pre-service training of staff<br>● Regular maintenance<br>● Make inspection checklist for future                             |                                           |                 | 8        | 3              | 4                | 96  |
| Attachmate missing       | Affect product strength or influence the assembly                | Affect product strength or influence the assembly                | 8        | A     | Staff negligence                                                                        | 3                 | Make the operation standard book                                                                                              | Visual inspection                                                             | 4              | 96  | Final inspection personnel do 100% full inspection for each bead with man                                                      |                                           |                 | 8        | 2              | 2                | 32  |
| Attachmate error         | Influence assembly                                               | Influence assembly                                               | 7        | A     | No mistake proofing future                                                              | 3                 | Make the operation standard book                                                                                              | Visual inspection                                                             | 6              | 126 | ● Increase the mistake proofing devices<br>● Inspection for final inspection tools                                             |                                           |                 | 7        | 2              | 4                | 56  |
| False welding            | Lack of strength, affect the use of function                     | Lack of strength, affect the use of function                     | 9        | A     | Current, voltage, welding angle, speed setting is not reasonable                        | 4                 | ● Welding process guidance<br>● Condition confirmation check<br>● Confirm the failure test on a regular basis                 | Destructive testing                                                           | 8              | 288 | After the procedure is set up to confirm the processing conditions, the execution and marking of the failure test is performed |                                           |                 | 9        | 3              | 4                | 108 |



## Production Device

### KRAUSS MAFFEI

Finehope has successively introduced many of the world's most advanced German KraussMaffei high-pressure injection machines since 2010.



Reaction Injection Molding (RIM)  
High Pressure Machine  
KRAUSS MAFFEI  
Made in Germany!



### Self-invented fully automatic production line

Finehope has independently developed a number of fully automatic P-U injection production lines since 2010. These production lines reduce production costs and meet customer delivery requirements.



### Welding Robots



Since 2016, Finehope has continued to purchase welding robots and automatic fixture turntables for welding metal parts. The independent processing of accessories saves the waiting time and procurement cost of outsourcing processing.

### CNC Machine

Finehope has continued to purchase CNC equipment since 2016. CNC (Computer Numerically Controlled) machining is a manufacturing process in which pre-programmed computer software dictates the movement of factory tools and machinery. Using this type of machine versus manual machining can result in improved accuracy, increased production speeds, enhanced safety, increased efficiency and most importantly, help customers save costs and improve product quality.



### Mould Release Agent Painting Robot



Since 2019, Finehope has purchased robots for spraying water-based release agents to improve the working environment, improve spraying quality and material utilization, and reduce labor costs.

### 3D printer

Finehope started to purchase 3D printers in 2015. 3D printing can realize rapid proofing of new product prototypes and templates for resin molds, and can also be used for faster and cheaper small batch production.





## Social Responsibility

- **Audited by Sedex**

( Supplier business ethics information  
exchange )

Labor standard · health and safety · Environmental  
protection · Business ethics practice

- **Public-spirited**



Voluntary tree planting after Super Typhoon Meranti in 2016

## A VALUE-BASED COMPANY

CUSTOMER FIRST

TEAMWORK

EMBRACE CHANGES

PASSION

INTEGRITY

COMMITMENT

