

FINEHOPE

FREE

DMF/ A report

3D Design

Mould

Product Inspection Standard Setting

Free Product Inspection Standard Setting:
In addition to the usual quantification of product physical properties and appearance standards, we will add REACH, RoHS, FDA, CA-65, or CFC Free to the standards according to customer needs.

Free Mould Opening:
Large order quantity with mould cost free.

Free 3D Design:
Finehope help customer design the desired product or modify the design for free.

Free DFM/A Report:
Finehope will show details and solutions of manufacturability and assemblability through PPT to help customers reduce trouble.





2002 年，日本製造業在國際市場上的競爭力達到頂峰。當時，日本製造業在品質、成本、交貨時間等方面都表現出色。然而，隨著全球經濟的變化和技術的進步，日本製造業面臨著巨大的挑戰。為了在激烈的競爭中生存下去，日本製造業必須進行改革。

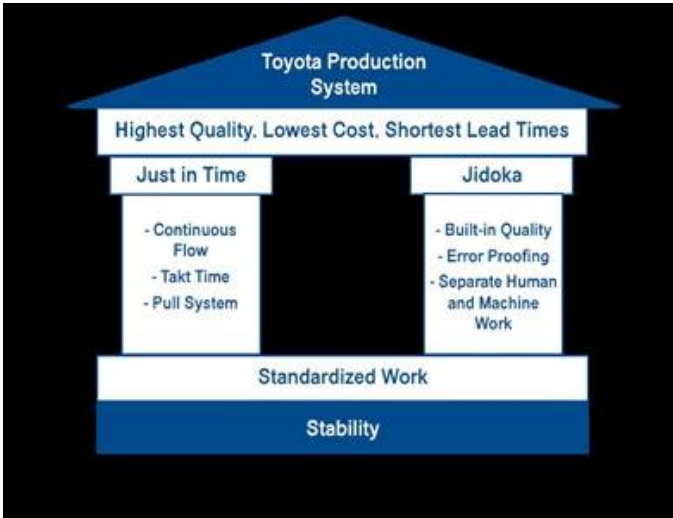
改革的方向是「精益生產」(Lean Production)。精益生產是一種以減少浪費、提高效率為目標的生產方式。它強調在生產過程中消除一切不必要的動作和時間，從而實現最低的成本和最短的交貨時間。精益生產的核心理念是「Just in Time」(JIT)和「Jidoka」(自働化)。

「Just in Time」是指物料只在需要時才送到生產現場，從而減少庫存。它的特點包括：連續流動、takt time (生產節奏)、pull system (拉動系統)。「Jidoka」是指設備具有自動檢測和停止的功能，以防止缺陷品的產生。它的特點包括： Built-in Quality (內建品質)、Error Proofing (防錯)、Separate Human and Machine Work (人機分離工作)。

精益生產的基礎是「Standardized Work」(標準化工作)和「Stability」(穩定性)。標準化工作是指將生產過程中的每一個動作都標準化，從而確保生產的穩定性和可重複性。穩定性是指生產過程能夠持續穩定地運行，不會出現大的波動。

精益生產的實施需要大量的投資。企業需要購買先進的設備，培訓員工，建立完善的生產管理系統。然而，精益生產帶來的效益也是巨大的。它可以顯著降低生產成本，提高生產效率，縮短交貨時間，從而提高企業的競爭力。

目前，精益生產已經成為全球製造業的通行語言。許多企業都已經成功地實施了精益生產，並取得了顯著的成果。精益生產不僅是一種生產方式，更是一種管理哲學。它要求企業在生產過程中不斷改進，不斷追求完美。



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Famous customer

Cooperation experience

Engineering
Vehicle

BOYD
CORPORATION

TVH

AIXAM

Honeywell

STIGA

CAT

Medical
Equipment

Hill-Rom

INVACARE
Yes, you can.

MAQUET
GETINGE GROUP

DrPosture

KiMobility

Fitness
Equipment

STAR TRAC
expect different.

BOWFLEX

Baby
Supplies

bugaboo

chicco

Hatch
Baby

GRACO

Other

H&B
BUILDING PRODUCTS

ergoDRIVEN

NUVA

PANDORA
UNFORGETTABLE MOMENTS

CubeFit

Knoll

Customer list

1. What are the main products of the customer?

The customer is a leading manufacturer of commercial vehicles, trucks, and buses. The main products of the customer are trucks, buses, and commercial vehicles. The customer has a long history of cooperation with the company, and the products of the customer are widely used in the market. The customer's products are known for their quality, reliability, and performance. The customer's products are used in various industries, including construction, transportation, and logistics. The customer's products are also used in the military and police forces. The customer's products are a key part of the company's business, and the company is committed to providing the best possible service to the customer.

2. What are the main services of the customer?

- 1) The customer provides a wide range of services, including sales, marketing, and customer support. The customer's services are designed to meet the needs of its customers and to ensure that they are satisfied with their purchases.
- 2) The customer also provides a range of financial services, including financing and leasing. The customer's financial services are designed to help its customers manage their cash flow and to provide them with the best possible terms and conditions.
- 3) The customer also provides a range of maintenance and repair services. The customer's maintenance and repair services are designed to ensure that its customers' vehicles are in good working order and to minimize downtime.
- 4) The customer also provides a range of training and development services. The customer's training and development services are designed to help its customers improve their skills and to stay up-to-date with the latest industry trends.
- 5) The customer also provides a range of consulting services. The customer's consulting services are designed to help its customers make the best possible decisions about their business and to improve their overall performance.
- 6) The customer also provides a range of other services, including insurance and warranty. The customer's other services are designed to provide its customers with the best possible protection and to ensure that they are satisfied with their purchases.
- 7) The customer also provides a range of other services, including fleet management and logistics. The customer's other services are designed to help its customers manage their fleet and to improve their overall efficiency.

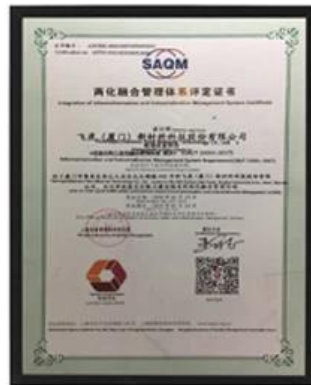
3. What are the main reasons for the customer's success?

- 1) The customer's success is due to a number of factors, including its strong financial position, its commitment to innovation, and its focus on customer service.
- 2) The customer's success is also due to its strong relationships with its customers and its ability to provide them with the best possible service.
- 3) The customer's success is also due to its strong brand and its reputation for quality and reliability.
- 4) The customer's success is also due to its strong marketing and sales efforts and its ability to reach a wide range of customers.

>>> About us







2019-2020 年度厦门市成长型中小微企业

2020-2022 年度厦门市专精特新中小企业

厦门市科技小巨人领军企业

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厦门市科技小巨人领军企业



福建省排污许可证

Verified Supplier Certificate

2007 年 10 月 1 日, 中国开始实施《劳动合同法》, 这是中国第一部专门规范劳动合同的法律。该法的实施, 旨在保护劳动者的合法权益, 明确用人单位和劳动者的权利和义务, 构建和谐劳动关系。该法的实施, 对用人单位和劳动者都提出了新的要求。用人单位必须依法与劳动者签订劳动合同, 明确双方的权利和义务。劳动者也必须依法履行劳动合同, 遵守用人单位的规章制度。该法的实施, 将有助于规范劳动合同的签订和履行, 保护劳动者的合法权益, 促进劳动关系的和谐稳定。



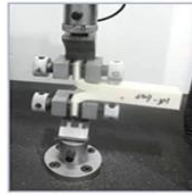
Quality Assurance



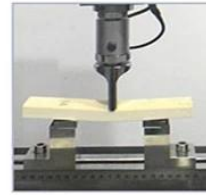
UNIVERSAL TESTING MACHINE(UTM)



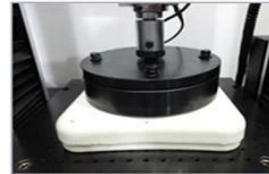
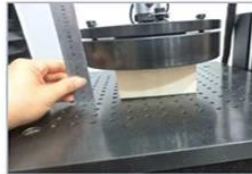
Tensile Test



Tear Resistance Test

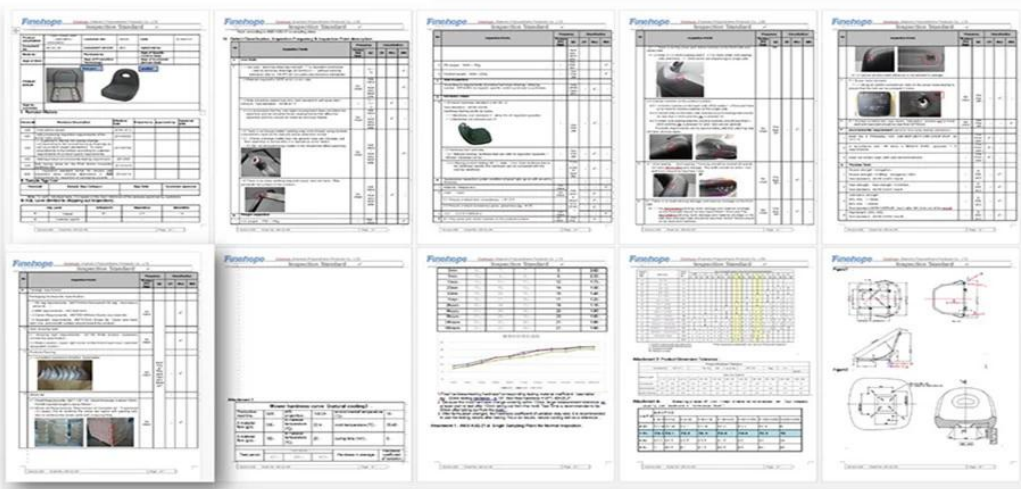


Compressive Strength



Indentation Force Deflection

INSPECTION STANDARD



MATERIAL PERFORMANCE TEST REPORT



Customer			
Location	New Zealand		
Customer Code	G1019		
Risk Assessment			
New:	Site ☐	Technology ☐	Process ☐
Other Risks	☐		

Project			
Finehope Contact	Wendy Yang		
Part No.			
Part Name	G1019Y04		
Change Level/Date			
User Plant(s)	Finehope		

Core Team Members	Company/Title	Phone/Fax/E-Mail
Tiger Xu	G.M.	
Yibin Lim	Vice G.M.	
Cindy Wu	Sales Manager	cindy@finehope.com
Liangquan Wan	Project Manager	
Wendy Yang	Sales	wendy@finehope.com

Build Level	Material Required Date	Quantity	No. Concurrent	
			SRCs	Majors
Product Design and Development	21-Jun-21	10		
Product and Process Validation	25-Jun-21	15		

APQP Deliverable	Finehope APQP Reference Only	G Y R	Project Need Date	Supplier Timing Date	Actual Closure Date	Supplier Lead Resp Initials	Finehope Acceptance Complete	Remarks or Assistance Required
AIAG APQP Phase 2 - Product Design and Development								
1. Project Timeline (Synchronized w/Production Time Plan)	2030	G	20-Jun-21	21-Jun-21	21-Jun-21	22-Jun-21	23-Jun-21	
2. Customer Inputs / Requirements	2030	G	23-Jun-21	24-Jun-21	24-Jun-21	25-Jun-21	26-Jun-21	
3. Warranty & Quality Mitigation Plan	2030	G	24-Jun-21	25-Jun-21	25-Jun-21	26-Jun-21	27-Jun-21	
4. Customer Specific Requirements	2030	G	25-Jun-21	26-Jun-21	26-Jun-21	27-Jun-21	28-Jun-21	
5. Design FMEA	2080	G	26-Jun-21	27-Jun-21	27-Jun-21	28-Jun-21	29-Jun-21	
6. Preliminary Bill of Materials (BOM)	2030	G	27-Jun-21	28-Jun-21	28-Jun-21	29-Jun-21	30-Jun-21	
7. Prototype Control Plans	2110	G	28-Jun-21	29-Jun-21	29-Jun-21	30-Jun-21	1-Jul-21	
8. Prototype Builds	2110	G	29-Jun-21	30-Jun-21	30-Jun-21	1-Jul-21	2-Jul-21	
9. Design Verification Plan & Report (DVP&R)	2120	G	30-Jun-21	1-Jul-21	1-Jul-21	2-Jul-21	3-Jul-21	
10. Design / Process Review	2130	G	1-Jul-21	2-Jul-21	2-Jul-21	3-Jul-21	4-Jul-21	
11. Team Feasibility Commitment	2130	G	2-Jul-21	3-Jul-21	3-Jul-21	4-Jul-21	5-Jul-21	
12. APQP Status Sub-Supplier	2130	G	3-Jul-21	4-Jul-21	4-Jul-21	5-Jul-21	6-Jul-21	
13. Production Drawing & Specifications	2220	G	4-Jul-21	5-Jul-21	5-Jul-21	6-Jul-21	7-Jul-21	
14. Subcontractor Purchase Orders (Customer Tooling)	2220	G	5-Jul-21	6-Jul-21	6-Jul-21	7-Jul-21	8-Jul-21	
15. Facilities, Equipment, Tools and Gages	2260	G	6-Jul-21	7-Jul-21	7-Jul-21	8-Jul-21	9-Jul-21	
AIAG APQP Phase 3 - Process Design and Development								
16. Product/Process and Quality System Review	3030	G	9-Jul-21	10-Jul-21	10-Jul-21	10-Jul-21	11-Jul-21	
17. Manufacturing Process Flow Chart	3040	G	11-Jul-21	12-Jul-21	12-Jul-21	12-Jul-21	13-Jul-21	
18. Process FMEA	3100	G	13-Jul-21	14-Jul-21	14-Jul-21	14-Jul-21	15-Jul-21	
19. Pre-Launch Control Plan	3110	G	15-Jul-21	16-Jul-21	16-Jul-21	16-Jul-21	17-Jul-21	
20. Process Work Instructions	3120	G	17-Jul-21	18-Jul-21	18-Jul-21	18-Jul-21	19-Jul-21	
21. Measurement Systems Evaluation	3130	G	19-Jul-21	20-Jul-21	20-Jul-21	20-Jul-21	21-Jul-21	
22. Packaging Specifications & Approvals	3160	G	21-Jul-21	22-Jul-21	22-Jul-21	22-Jul-21	23-Jul-21	
23. Manufacturing Team Training	3170	G	23-Jul-21	24-Jul-21	24-Jul-21	24-Jul-21	25-Jul-21	
AIAG APQP Phase 4 - Product and Process Validation								
24. Subcontractor PPAP Approval	4005	G	9-Jul-21	10-Jul-21	10-Jul-21	10-Jul-21	11-Jul-21	
25. Production Control Plan	4008	G	11-Jul-21	12-Jul-21	12-Jul-21	12-Jul-21	13-Jul-21	
26. Production Readiness Review (PRR)	4009	G	13-Jul-21	14-Jul-21	14-Jul-21	14-Jul-21	15-Jul-21	
27. Production Trial Run (PTR)	4010	G	15-Jul-21	16-Jul-21	16-Jul-21	16-Jul-21	17-Jul-21	
28. Process Capability Studies	4030	G	17-Jul-21	18-Jul-21	18-Jul-21	18-Jul-21	19-Jul-21	
29. Production Validation Plan & Report (PV&R)	4090	G	19-Jul-21	20-Jul-21	20-Jul-21	20-Jul-21	21-Jul-21	
30. Production Part Approval (PPAP)	4110	G	21-Jul-21	22-Jul-21	22-Jul-21	22-Jul-21	23-Jul-21	
AIAG APQP Phase 5 - Feedback, Assessment and Corrective Action								
31. Initial Production Shipment	5005	G	28-Jul-21	30-Jul-21	30-Jul-21	30-Jul-21	31-Jul-21	
32. Production Ramp-up Plan	5005	G	31-Jul-21	2-Aug-21	2-Aug-21	2-Aug-21	3-Aug-21	
33. Full Production Date	5005	G	5-Aug-21	7-Aug-21	7-Aug-21	7-Aug-21	8-Aug-21	
34. Conduct Lessons Learned	5005	G	8-Aug-21	10-Aug-21	10-Aug-21	10-Aug-21	11-Aug-21	

Design Failure Mode and Effects Analysis

(Design FMEA)

FMEA No.:
DFMEA-001

Page: page 1, totally 3 pages

Made: Xiaodong Qiu

FMEA Date: Nov.10th.2015

Product Name: Injection moulding

Procedure responsible dept: Production Dept

Model year/vehicle types: CRV

Soybean Milk Maker

Important date: Nov.10th.2015

People participated: Develop dept:GaoLin Wei

Sales:Haiyan Wu

PC:Jiannan Yan

Technology Dept:Jianyu Zhou

Purchaser:Yuanyuan Gou

Production dept:Shuwen Dong

QC:Bingxiang Zheng

procedure function requirements	Potential failure mode	Potential effects analysis	severity (S)	grade	potential causes/mechanism of failure	frequency (O)	Current prevention process control	Current detection process control	detection (D)	RPN	recommended measures	Responsibility and target completion date	Action Taken	severity (S)	frequency (O)	difficult to check (D)	RPN
scaphus	size changes of handle	handle cover fall off	6	A	PP size change	6	By adjusting the product of the injection molding process, and measure or test the clasp of product size	measure and test product size	3	108	Add the number of button bit in handle design, in order to keep the connection strength	Xiaodong Qiu 2015/08/25	By adjusting the product of the injection molding process, and measure or test product size	6	1	1	6
scaphus	warping of scaphus handle	Poor appearance break	4	C	high handle wall	6	Add the stiffener to handle wall to prevent deformation	measure and test product size	2	48	If this problem appears, make improvement by adding the stiffener	Xiaodong Qiu 2015/09/30	Add the stiffener to handle wall to prevent deformation	4	2	1	8
scaphus	Deformation of cup-mouth	Micro switch without power	8	A	PP material deformation, Resulting in a perpendicular direction to connect the cup and handle inward deformation, So that both sides of the bit, the micro switch column opposite sink, and	3	Adjust the injection molding process, to prevent extrusion	measure and test cup-mouth size	3	72	in the cup packing control the direction of the lateral dimension of no force, stipulate the way of packing	Xiaodong Qiu 2015/09/10	stipulate the cup packing control the direction of the lateral dimension of no force, stipulate the way of packing	8	1	3	24

H-R-P-001-1

Process Failure Mode and Effects Analysis

(PFMEA)

潜在失效模式和后果分析

FMEA No.FMEA20150325-01

Page 3

Maker:Wenhong-Huang

FMEA Date (Original):2015.03.25

Item:Welding Improvement

Process Responsibilities: Production welding group

Model year/project

Key Dates

Item	Potential failure mode 潜在失效模式	Potential consequences of failure modes 失效模式造成的后果	Severity 严重度	Grade 等级	Potential causes of failure 失效模式的主要原因	Occurrence degree 发生程度	Current process control and prevention 现行过程控制与预防	Current process control detection 现行过程控制检测	Detection rate 检测率	RPN	Suggest measures 建议措施	Responsibility and target completion date 责任人和目标完成日期	Measure results 措施结果	Severity 严重度	Incidence rate 发生率	Detection degree 检测度	RPN
Request 问题	Size/NG 尺寸/NG		6	B	● Staff negligence 作业人员疏忽 ● Failure for bad 不良品动作不良	4	● Make the operation standard book 制定作业标准书 ● Make maintenance standards, regular maintenance 制定保养标准、定期保养、维护	● Visual inspection 目视检查 ● Finished 100% full inspection 完成100%全检	6	144	● Pre-service training of staff 上岗前培训 ● Regular maintenance 定期定期维护		6	3	4	72	
Clamping (clamping required is in place, no making or welding loaded) 紧固（紧固为必须，无装配、焊接）	Clamping is not in place 紧固不到位	Welding error, leak welding, affect the assembly or use function 焊接错误、漏焊、焊接缺陷、影响装配使用功能	8	A	● Staff negligence 人员作业疏忽 ● Failure for bad 不良品动作不良 ● Failure inaccurate 不良品定不准确	4	● Make the operation standard book 制定作业标准书 ● Make maintenance standards, regular maintenance 制定保养标准、定期保养、维护 ● Regular checking of future 定期检查未来	Visual inspection 目视检查	6	192	● Pre-service training of staff 上岗前培训 ● Regular maintenance 定期维护 ● Make inspection checklist for future 制定检查表用于未来		8	3	4	96	
	Attachmate missing 附件缺失	Affect product strength or influence the assembly 影响产品强度或影响装配	8	A	Staff negligence 作业人员疏忽	3	Make the operation standard book 制定作业标准书	Visual inspection 目视检查	4	96	Final inspection personnel do 100% full inspection for each bead with man 终检人员100%全检、每颗点检		8	2	2	32	
	Attachmate error 附件错误	Influence assembly 影响装配	7	A	No mistake proofing future 未来防错	3	Make the operation standard book 制定作业标准书	Visual inspection 目视检查	6	126	● Increase the mistake proofing devices 增加防错装置 ● Inspection for final inspection tools 终检工具检查		7	2	4	56	
	False welding 假焊	Lack of strength, affect the use of function 强度不足、影响使用功能	9	A	Current, voltage, welding angle, speed setting is not reasonable 电流、电压、焊接角度、速度设定不合理	4	● Welding process guidance making 制定焊接工艺指导书 ● Condition confirmation check 条件确认检查 ● Confirm the failure test on a regular basis 定期检查失效试验	Destructive testing 破坏性试验	8	288	After the procedure is set up to confirm the processing conditions, the execution and marking of the failure test is performed 程序设定加工条件确认后执行并标注失效试验		9	3	4	108	

Production Device

KRAUSS MAFFEI

Finehope has successively introduced many of the world's most advanced German KraussMaffei high-pressure injection machines since 2010.



Reaction Injection Molding (RIM)
High Pressure Machine
KRAUSS MAFFEI
Made in Germany!



Self-invented fully automatic production line

Finehope has independently developed a number of fully automatic P-U injection production lines since 2010. These production lines reduce production costs and meet customer delivery requirements.



Welding Robots



Since 2016, Finehope has continued to purchase welding robots and automatic fixture turntables for welding metal parts. The independent processing of accessories saves the waiting time and procurement cost of outsourcing processing.

CNC Machine

Finehope has continued to purchase CNC equipment since 2016. CNC (Computer Numerically Controlled) machining is a manufacturing process in which pre-programmed computer software dictates the movement of factory tools and machinery. Using this type of machine versus manual machining can result in improved accuracy, increased production speeds, enhanced safety, increased efficiency and most importantly, help customers save costs and improve product quality.



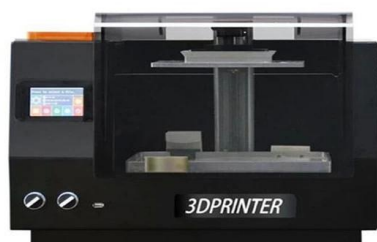
Mould Release Agent Painting Robot



Since 2019, Finehope has purchased robots for spraying water-based release agents to improve the working environment, improve spraying quality and material utilization, and reduce labor costs.

3D printer

Finehope started to purchase 3D printers in 2015. 3D printing can realize rapid proofing of new product prototypes and templates for resin molds, and can also be used for faster and cheaper small batch production.





Social Responsibility

- **Audited by Sedex**

(Supplier business ethics information
exchange)

Labor standard · health and safety · Environmental
protection · Business ethics practice

- **Public-spirited**



Voluntary tree planting after Super Typhoon Meranti in 2016

A VALUE-BASED COMPANY

CUSTOMER FIRST

TEAMWORK

EMBRACE CHANGES

PASSION

INTEGRITY

COMMITMENT

